



Job Posting

URGENTLY HIRING

POSITION TITLE: Bridge Housing Worker
DEPARTMENT/PROGRAM: Emergency Shelter & Social Service HUB
REPORTS TO: Leadership Team
SUBMIT APPLICATION BY: Internal/External Deadline – July 10, 2026

About The Busby Centre

The Busby Centre provides housing-focused services to individuals experiencing homelessness across Simcoe County. Guided by our belief that **Everybody Is Somebody**, we work to ensure people have access to safe housing and the supports necessary to maintain stability and dignity.

Our programs operate within a **Housing First, trauma-informed, and harm reduction framework**, supporting individuals as they transition from crisis toward permanent housing.

Position Summary

The **Bridge Housing Worker** provides onsite support to individuals staying in the Bridge Housing program. This program offers short-term housing for individuals transitioning from homelessness into permanent housing.

Bridge Housing Workers help create a **safe, respectful, and supportive environment** while encouraging participants to work toward housing stability.

This is a **dynamic role** where staff may support participants with daily needs, respond to crises, de-escalate conflicts, and assist with the overall operation of the program.

Please note: This is a PERMANENT contract, subject to yearly renewal based on employee performance and the availability of sufficient program funding. There are currently ONE (1) FULL-TIME days (7am to 7pm) and ONE (1) FULL-TIME overnights (7pm to 7am).

LOCATION: Barrie, Ontario

KEY RESPONSIBILITIES:

- Build respectful relationships with program participants
- Provide day-to-day support and encouragement
- Conduct wellness checks and monitor program spaces
- Respond to crisis situations using de-escalation techniques
- Assist participants in accessing community resources and services
- Support participants in connecting with their external case managers
- Maintain accurate shift notes and incident reports
- Assist with maintaining a safe and clean program environment

- Bridge Housing Workers provide **basic case management/brief service support**, while primary case management may be delivered by external service providers.

QUALIFICATIONS:

- Diploma in **Social Service Worker, Community Services, or related field** preferred
- Experience supporting individuals experiencing **homelessness, mental health challenges, or substance use**
- Experience in **shelter, outreach, or supportive housing** is an asset
- Strong communication and conflict resolution skills
- Ability to respond calmly in crisis situations
- Knowledge of **trauma-informed practice, harm reduction, and Housing First principles**

WORKING CONDITIONS:

Contract, **starting as soon as possible**. The available positions may entail a flexible schedule, encompassing day, evening and night shifts or a combination of all, as well as weekday and weekend shifts. This position works in a direct capacity with vulnerable individuals experiencing a myriad of challenges.

SCHEDULE:

Contract, **starting as soon as possible**. The Bridge Housing program operates **24 hours a day, 7 days a week**. The Bridge Housing Worker may be required to work a **variety of shifts**, including evenings, weekends and holidays, in order to support program operations and staff coverage. Flexibility may be required to respond to urgent operational needs.

COMPENSATION PACKAGE (AFTER 3 MONTHS):

- Confidential Employee Assistance program (EAP) for you and for your immediate family
- Life insurance, long term disability, extended health and dental benefits;
- Employer paid vacation and sick time

WAGE: \$28–\$30.00 per hour + \$1.00/hour overnight premium (negotiable upon experience)

HOW TO APPLY:

Interested applicants are invited to submit a **resume and cover letter** outlining their interest and qualifications on Indeed or by emailing: careers@busbycentre.ca entering **Bridge Housing Worker** in the subject line. The Busby Centre is committed to building an inclusive workplace. Applications from individuals with **lived experience, Indigenous peoples, racialized communities, and members of the 2SLGBTQ+ community** are encouraged. **We thank all those who apply for this position. However, only those applicants selected for an interview will be contacted.**

OCCUPATIONAL HEALTH & SAFETY: All employees are responsible for carrying out work in a way that does not adversely affect their own health and safety and that of others. All employees are expected to learn, understand, and adhere to the Busby Centre's health and safety policies and procedures and keep

up to date on any changes, particularly as it relates to new/emerging information related to infection prevention and control.

ACCOMODATIONS: The Busby Centre is a progressive work environment committed to the principle of employment equity and respecting diversity. We are committed to providing equal opportunities for persons with disabilities. Accommodation is available at all stages of the recruitment process, at the candidate's request.

DIVERSITY & INCULSION: The Busby Centre is a progressive work environment committed to the principle of employment equity, to respecting diversity and to providing employees with a work environment free of discrimination and harassment. All aspects of employment including the decision to hire, promote, discipline, or discharge, will be based on merit, competence, performance, and organizational needs. The Busby Centre is committed to providing accommodation for persons with disabilities throughout the recruitment process. If you require any accommodation, please let us know prior to your interview.

USING ARTIFICIAL INTELLIGENCE (AI): Please note that your application and any related materials you provide may be processed, stored, reviewed, or otherwise used by systems in our recruitment selection process that may interact with AI tools. This includes any AI integrated functions that may be utilized by the job board through which you applied to.